

July 15, 2021

Dear Valued ONE Customer,**EC5: Customer Advisory – MOL Charisma 0216E**

Further to our Customer Advisory dated July 13, 2021, MOL Charisma serving in our East Coast 5 (EC5) Service ran aground shortly after departing Vung Tau on July 5, 2021 and vessel was refloated on her own. The vessel is currently at anchorage in Vung Tau.

Based on the latest updates, the vessel will be berthing at the port of Cai Mep on or around July 20, 2021. The plan is to discharge all cargo onboard MOL Charisma and to transfer onto ONE Honolulu 213E, to their intended destinations, subject to final confirmation and change.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.